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Dear Parent,

Welcome to ABC Pediatrics, Fayetteville.

We look forward to providing pediatric medical care to your child.

The forms enclosed in this mailing need to be completed in full and returned to us **prior** to your appointment or, if you bring them to the first appointment, please plan to arrive ten minutes early. Most of our office policies are published on the ABC Pediatrics website www.myabcpediatrics.com. Please take time to review our website and be sure to register for the patient portal. We have enclosed the entire No-Show policy and a summary of the Financial Policy (the entire policy is on the website) for you to read and sign.

Our electronic medical record system allows us to set aside appropriate time slots for different ages of children as well as allows for you to have electronic access to confirm appointment times. Arriving even a few minutes late, will wipe out all our hard work and good intentions. Please plan to arrive about 10 minutes ahead of your scheduled time. If you are running late, call before you come so we can check for another available time slot. **If you arrive late, you will need to be rescheduled.**

We have recently upgraded our patient portal with CHADIS. CHADIS allows you to complete health and developmental questionnaires online when it is most convenient for you. Filling out the CHADIS questionnaires before the visit gives you and your provider more time to talk about issues that you may want to make sure get addressed. Visit appropriate questionnaires must be completed prior to the child's visit. If not, your appointment time will be delayed.

Remember, you need to bring your identification, your child's insurance card, the appropriate co-pay, or self-pay, and a list of the child's current medications to every visit.

While this may sound like a lot of rules, they are for your child's and your benefit. We do not want any of our patients to have 1 to 2 hour waiting times! We hope you will appreciate all our efforts.

The Providers and staff of ABC Pediatrics.